South Dakota Achieve has implemented a new Firewall Appliance to better secure our data and network. Part of this implementation will require a change to the process for connecting to Remote Desktop from any computer outside of any the Achieve Locations. These instructions must be completed while logged out of Remote Desktop.

Client Installation

The Client Installation process only needs to be performed one time per computer.

- 1. Using your browser, enter https://www.forticlient.com/downloads into the address field.
- 2. Click on the link to download for Max OS.
- 3. Once the program is installed, run the program. You will see a screen similar to below:

Connection:	default	•
Server	96.2.253.110	: 443
User	Jennifer, beck	
Password	•••••	
Certificate:	Client certificate file path	
Password:	Password of the PKCS#12 Al	,

Enter the following information:

Server: 96.2.253.110:443

Username: same as your computer/email username - do not enter @lifescapesd.org

Password: same as your computer/email password.

- 4. Click on Connect to launch connect the VPN connection.
- 5. Once it shows connected or "tunnel running", you may connect to your remote desktop as normal.
- REMOTE DESKTOP WILL NOT LOAD AUTOMATICALLY. When logging into Remote Desktop, you must change the actual remote desktop addresses as shown below: titan.lifescapesd.org
- 7. Once you have logged off of remote desktop, disconnect the VPN connection.